New Here? So Am I! Establishing Roles and Relationships for Student Success

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When I first took on this position, I got asked this question a lot. That's when I realized the importance of establishing relationships, communicating intentions, and using collaboration to shape my role.

What does a Student Success Librarian do?

Outreach

- Created targeted blog posts with Marketing & Outreach Team
- Scheduled office hours in Multi-Ethnic Engagement Center student lounge
- Coordinating curriculum with local charter school
- Positioned library as key element in support for first-generation students

Collaboration

- Initiated First Gen Success Team in coordination with Student Success and Persistence Team
- Partnered with Health Education and Wellbeing to launch Library Life Hacks Workshop
- Solidified library role in international student orientation
- Facilitated “data walk” with University Libraries Diversity and Inclusion Team

Takeaways

Student Success Librarian as conduit
Better understanding of underserved populations
Internal collaboration allowed external impact
Laid foundation for role as SSL