

I'll Be There For You: Why Research Services and Technical Service Librarians are Great **F.R.I.E.N.D.S**

Case Western Reserve University, Kelvin Smith Library

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Stephanie Church, Acquisitions and Metadata Librarian

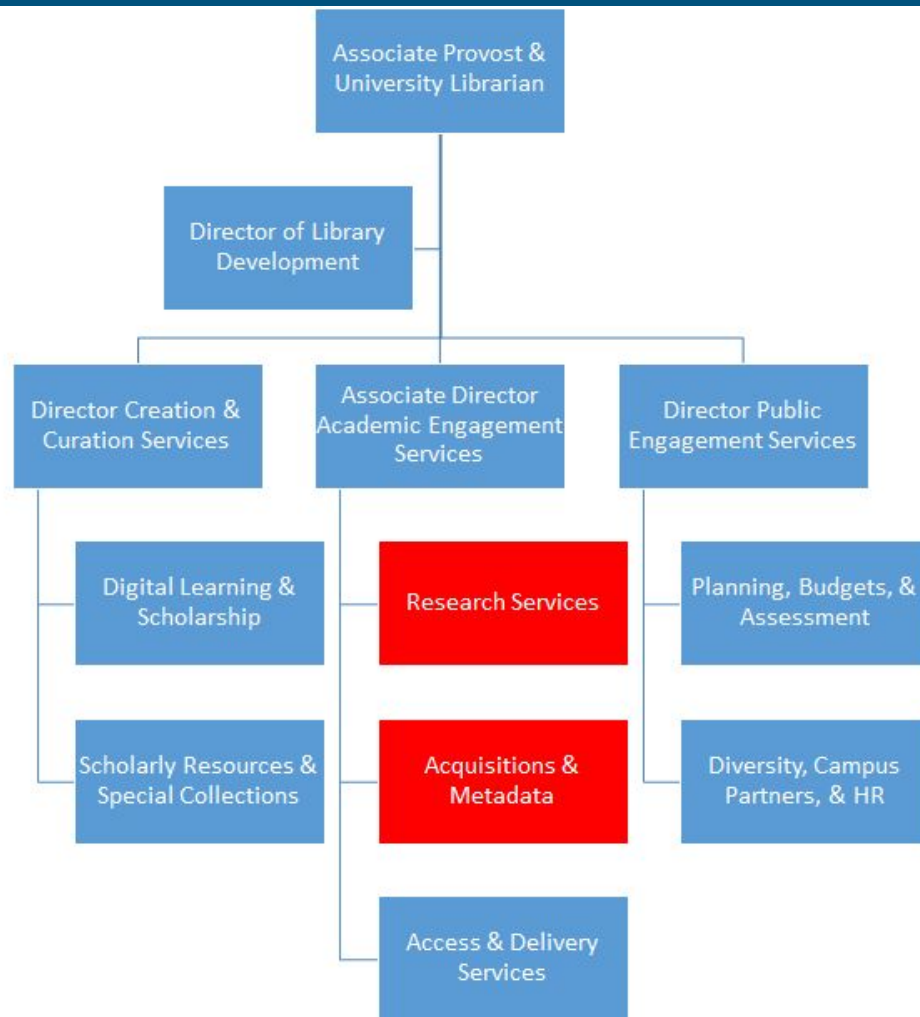
ALAO Technical Services & Collection Management Workshop - June 16, 2017

Fosters a collaborative environment

Mission: KSL is the knowledge and creativity commons of CWRU.

Vision: KSL will be the information laboratory for knowledge collection, connection, creation, and curation.

Values: Openness; Collaboration; Personalized service; and, Agility and Innovation through ongoing experimentation and assessment



Responsibilities

Culture of Assessment

Examples from Strategic Plan

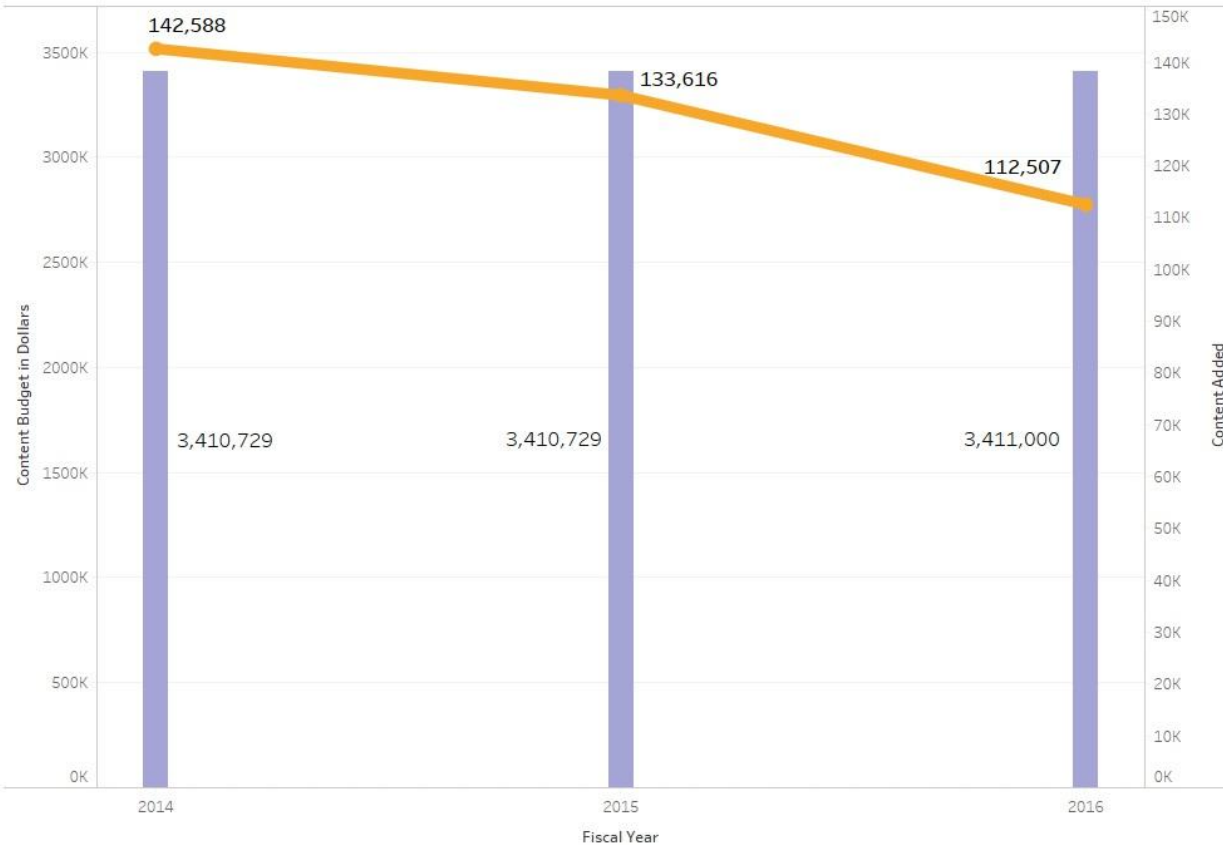
Purchased Content (e.g., books, journals). Deepen research capacity at CWRU by ensuring effective access to the diverse and interdisciplinary information resources that are essential for our faculty and students by advocating for and securing University investment in scholarly content at a level commensurate with our University-defined peer research institutions.

Special Collections. Enrich scholarly research and learning by undertaking a comprehensive strategy to build 21st century collections and services that expand access to, and foster the use of, the distinctive and unique content of our special and archival collections.

Culture of Assessment

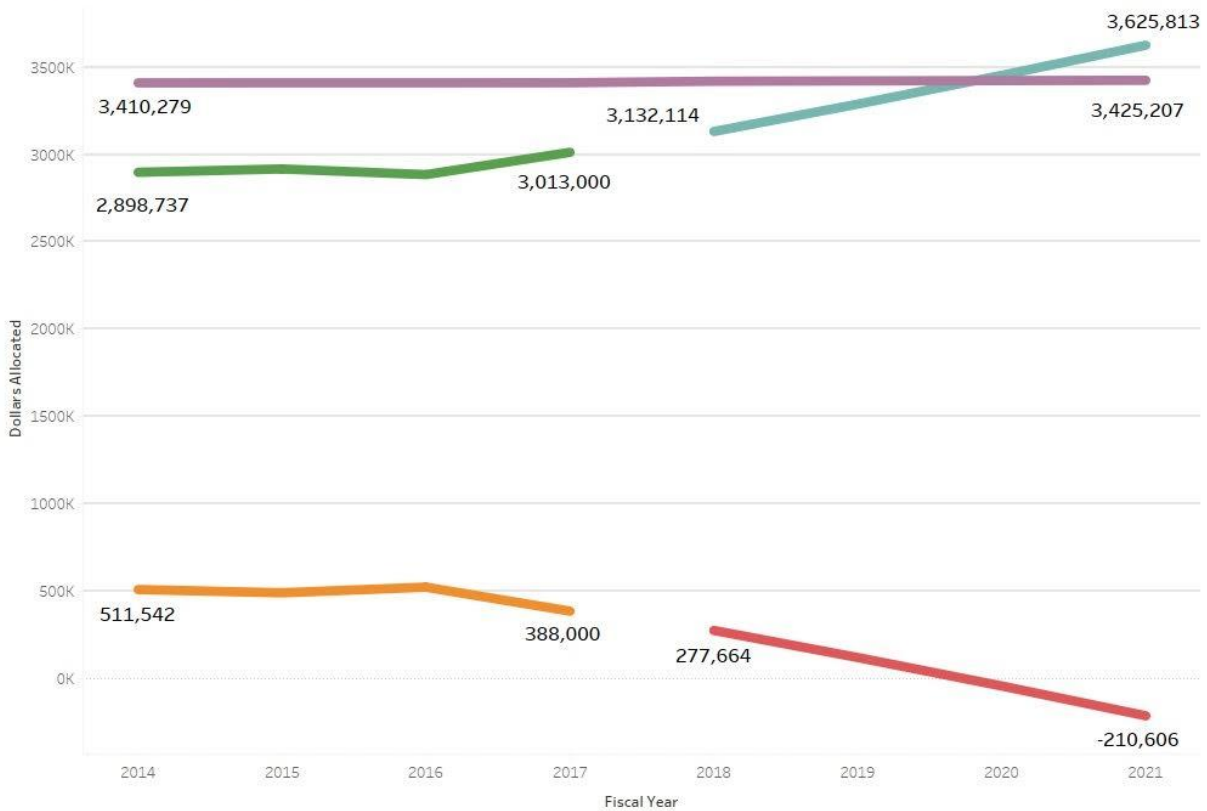
Content Added Total Content Budget

Content Budget and New Content Added by Fiscal Year



Book Forecast Books Budget Journals Journal Forecast

Budget Allocation and Forecast



Collaborative Collection Development

Coutts Print and eBook DDA Pilot

- DDA Pilot was a collaborative effort
 - Pilot Assessment
 - DDA eBook titles used 8 times more than firm ordered eBooks.
 - Average section requests:
 - DDA = 131
 - Firm = 25
 - 73% of firm ordered eBooks had zero usage
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eBook Platform Analysis

- High level discussions formed over major eBook platforms
 - Collection Purchasing Strategy
 - Strategic Goals
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Information Gathering

| | | | | | | | |
|---|----------|---------------|--------------------------------------|--|------------------------------|-------------------------------------|---|
| < | Overview | KSL Breakdown | Number of Titles Accessed by Subject | Titles Accessed and Total Usage by Subject | Titles Accessed by Publisher | Titles Accessed by Publication Year | > |
|---|----------|---------------|--------------------------------------|--|------------------------------|-------------------------------------|---|

Books at JSTOR: Demand-Driven Acquisitions

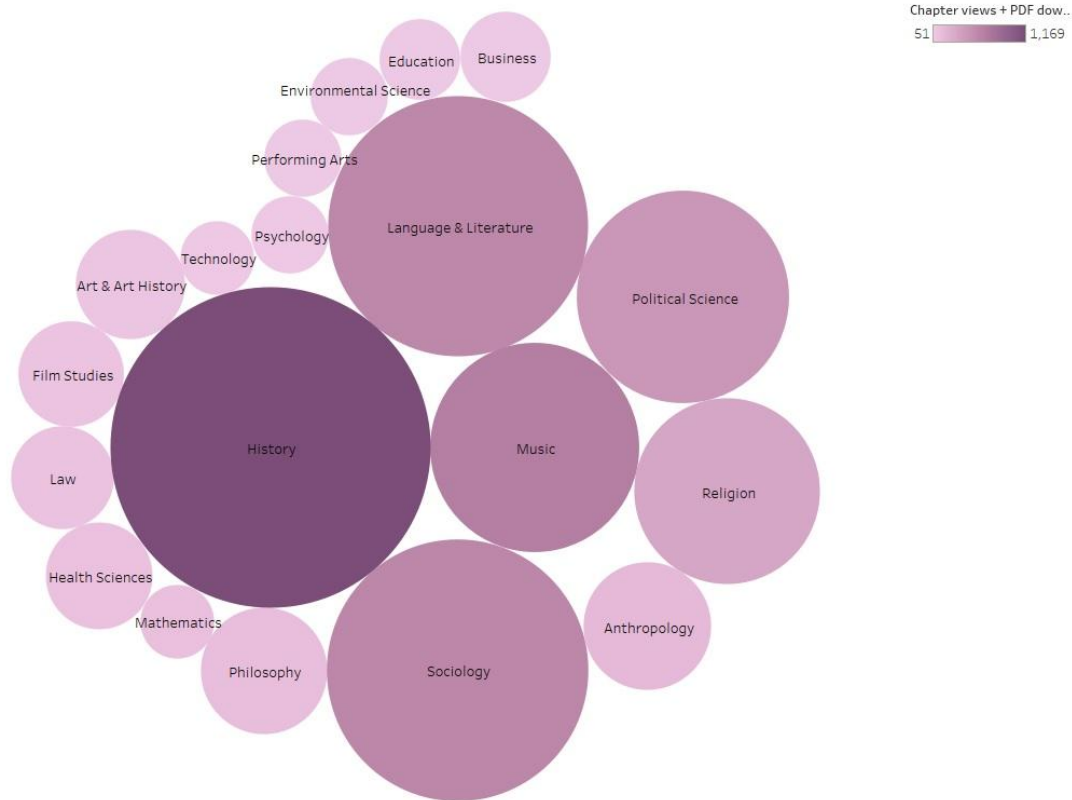
The JSTOR DDA collection includes over 50,000 titles and is valued at over \$5,000,000.

Trigger for purchase:
Sixth chapter view or fourth chapter download

JSTOR DDA

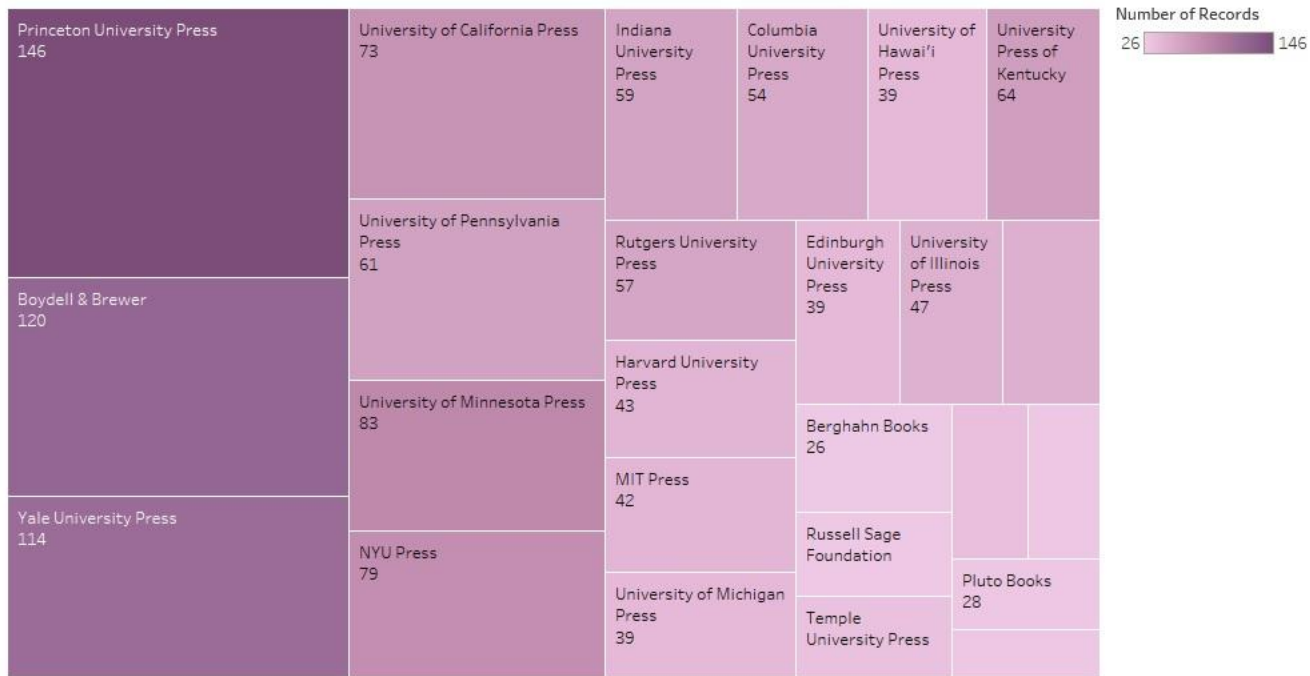
January 2017 - March 2017

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JSTOR DDA

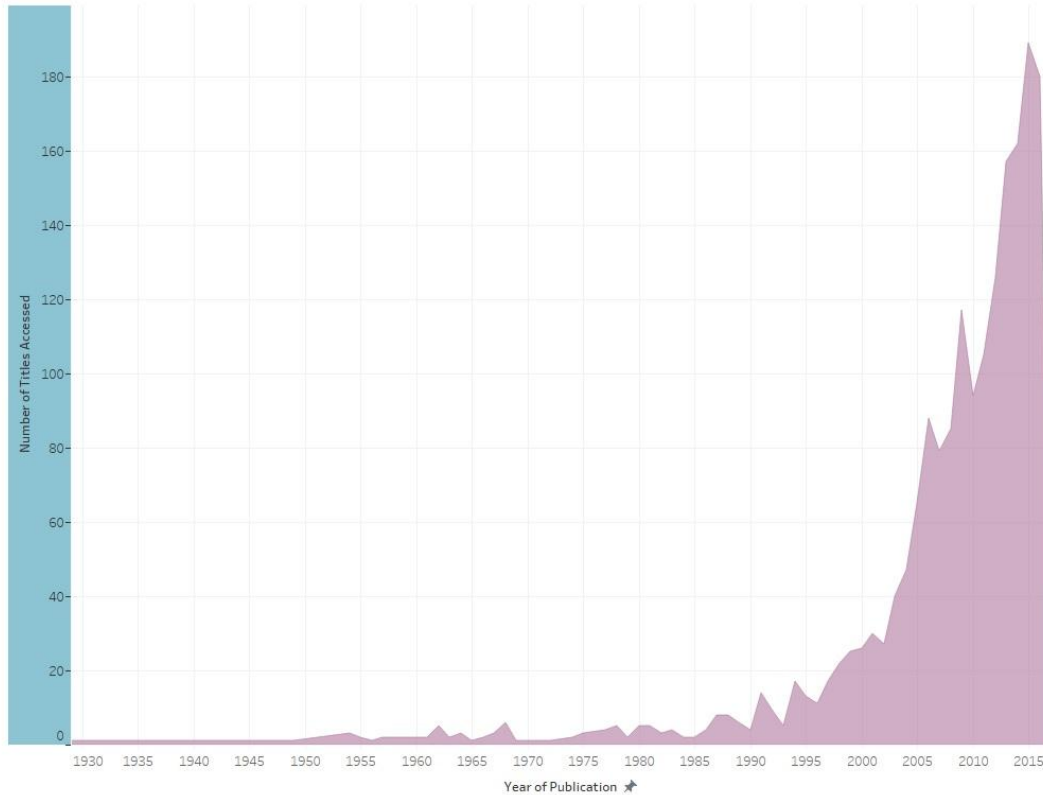
January 2017 - March 2017



JSTOR DDA

January 2017 - March 2017

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Shared Requirements

Fiscal Year Budget Collaboration

F•R•I•E•N•D•S

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