

7:30 - 9 AM	<b>Registration &amp; Breakfast (Ballroom A), Business Meeting at 8:45 AM</b>					
9 - 9:50 AM	<b>Keynote Presentation. Better Libraries By Design: Courtney Greene McDonald</b>					
	<b>Ballroom B</b>	<b>Franklin 1</b>	<b>Franklin 2</b>	<b>Franklin 3</b>	<b>Hamilton 1</b>	<b>Hamilton 2</b>
	<b>Ballroom A: On The Spot: A Panel of Faculty Answers the Questions You're too Timid to Typically Ask</b>					
10:00 - 10:45 AM	<p>You Can Do It! Assessing (and Re-assessing) Your Web Presence for Student Satisfaction</p> <p>Tricia Clark, Kristi Coe, Linda Diva, and Joe Fox, <i>Cedarville University</i></p> <p>Sponsored by the Research &amp; Publications Committee</p>	<p>Promoting Neutrality or Privilege? Academic Libraries and Critical Librarianship</p> <p>Miriam Matteson, <i>Kent State University SLIS</i></p> <p>James Castrillo, <i>University of Wisconsin – Whitewater</i></p> <p>Paul Campbell, <i>Ohio University</i></p> <p>Sponsored by the Diversity Committee</p>	<p>Transforming Online Liaison Services through Collaboration: Creating a "Virtually Embedded Librarian"</p> <p>Elizabeth Mady, <i>Mount Carmel Health Sciences Library</i></p>	<p>Reframing Liaisonship: Moving Toward Quality User Engagement</p> <p>Eric Resnis, <i>Miami University</i></p> <p>Jennifer Natale, <i>Appalachian State University</i></p>	<p>Measuring the User Experience in Libraries: What It Is, Why it is Important, and How we Can Do it</p> <p>Joshua Ethan Sanchez, <i>Michigan State University</i></p> <p>Sponsored by AIG</p>	<p>Partners in Crime: Technical Services and the Digital Humanities</p> <p>Libby Hertenstein and Julie Rabine, <i>Bowling Green State University</i></p> <p>Sponsored by SCAIG</p>
10:55-11:40 AM	<b>Exhibitors and Roundtables (Ballroom A)</b>					
11:45AM - 12:30 PM	<p>Designing Individualized Academic Support Services for Students with Learning Differences</p> <p>Lisa Presley and Mark Nelson, <i>Bowling Green State University</i></p>	<p>User-Focused Redesign: Using Survey and Usability Data to Redesign a Library Website</p> <p>Leigh Duncan, Mary Lou Baker Jones, and Jane Wildermuth, <i>Wright State University</i></p>	<p>What Can the Library Do for You?: Redesigning our New Student Orientation to Match Goals and Patrons</p> <p>Joshua Michael, <i>Cedarville University</i></p> <p>Sponsored by SSIG</p>	<p>Community Engagement: Renovating Space with Participatory Design</p> <p>Kathleen Baril and Kelly Kobiela, <i>Ohio Northern University</i></p>	<p>Opening Up Open Access: Exceeding Users' Needs</p> <p>Marsha Miles and Ben Richards, <i>Cleveland State University</i></p> <p>Sponsored by CMIG</p>	<p>Leveraging Change to Transform our Teaching Practice</p> <p>Pam Bach and Olga Hart, <i>University of Cincinnati</i></p>
12:30 - 1:45 PM	<b>Lunch and Awards (Ballroom A)</b>					
1:45 - 2:30 PM	<p>Academic Libraries and College Credit Plus: Designing the Best Experience for Our Users</p> <p>Rob Snyder, <i>Bowling Green State University</i></p>	<p>Designing a Mentoring Program That Works</p> <p>Julia Gustafson, <i>College of Wooster</i></p> <p>Heidi Gauder, <i>University of Dayton</i></p> <p>Sponsored by the Prof Dev Committee</p>	<p>Read In Redux: Revitalizing Library Programming</p> <p>Erin Vonnahme, <i>Miami University</i></p>	<p>Lost in Translation: How to add the WOW factor in the International Student's Library Experience</p> <p>Araba Dawson-Andoh, <i>Ohio University</i></p>	<p>Which Path Will You Take?: Building a "Choose Your Own" Style Interactive Tutorial</p> <p>Jessica Long, <i>Miami University – Middletown</i></p> <p>Sponsored by DLIG</p>	<p>Safeguarding the Collection: Procedures for Pest Prevention and Response</p> <p>Katy Mathuews, Janet Hulm, Chasity Gragg, and Patrick Koga, <i>Ohio University</i></p>
2:40 - 3:25 PM	<b>Exhibitors and Posters; afternoon snack (Ballroom A)</b>					
3:35- 4:20 PM	<p>The Good, The Bad, and The Ugly about Quick and Dirty Assessment Efforts</p> <p>Colleen Boff, Linda Rich, Katie Mihaly, and Amy Fry <i>Bowling Green State University</i></p>	<p>Using Design Fiction to Explore Near-Future User Experiences in Libraries</p> <p>John Jung and Kathy Zadrozny, <i>University of Chicago</i></p>	<p>Have it Your Way: Designing a Library Makerspace to Support Creativity and Innovation</p> <p>Jennifer Hicks and John Burke, <i>Miami University – Middletown</i></p>	<p>The Summer Intern: How a CIMC Tech Fellow Program Will Change User Experience</p> <p>Abby Moore and Judy Walker, <i>University of North Carolina – Charlotte</i></p> <p>Sponsored by CMCI</p>	<p>Improving Learner Experience through Creative Library Instructional Design</p> <p>Mandi Goodsett, <i>Cleveland State University</i></p> <p>Sponsored by IIG</p>	<p>How Our Village Raised its Genre/Form Index: Why It Took Three Years and Why We Stuck with It</p> <p>Kathleen Medicus, Amey Park, George Leggiero, and Laurence Skirvin <i>Kent State University</i></p> <p>Sponsored by TEDSIG</p>
4:30 PM	<b>Wrap-Up and Evaluations</b>					